



## PAIA MANUAL

**EOH Holdings (Pty) Ltd, including subsidiaries  
(‘EOH’ or ‘the Group’)  
Reg No: 1988/014669/06**

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FILE NAME (incl. Document Type and Version)	Document Description	Document Classification	Document Date
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## Promotion of Access to Information Manual

### 1 Right of Access to Information

#### 1.1. Introduction

The 1996 South African Constitution, by providing a statutory right of access on request to any record held by the state as well as access to records held by private bodies, entrenches the fundamental right to information.

The Promotion of Access to Information Act 2 of 2000 (“the Act”), which came into effect on 9 March 2001, seeks to advance the values of transparency and accountability in South Africa and provides the mechanism for requesters to exercise and protect their constitutional right to request access to a record.

The Act establishes the following statutory rights of requesters to any record of a private body if:

- That record is required for the exercise or protection of any of his or her legal rights;
- That requester complies with all the procedural requirements; and
- Access is not refused in terms of any ground referred to in the Act.

In terms of the Act private bodies are required to publish a manual to assist requesters who wish to request access to a record.

#### 1.2. Availability of the EOH PAIA Manual and Entry Point for requests

This document serves as the EOH manual (“the Manual”) in accordance with the requirements of section 51 of the Act to facilitate access to records held by EOH. A copy of this Manual is available to the public in a PDF (“Portable Document Format”) version on the website of EOH at [www.eoh.co.za](http://www.eoh.co.za) or on request from the Information Officer referred to in this Manual. EOH endorses the spirit of the Act and believes that this Manual will assist requesters in exercising their rights.

In summary the Manual provides information on the:

- Contact details of the Information Officer;
- Structure and functions of EOH;
- Subjects and categories of records that are held by EOH; and
- Procedure that needs to be followed and criteria that have to be met by a requester to request access to a record

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### 1.3. Who may request access to information

The Act provides that a requester is only entitled to access to a record if the record is required for the exercise or protection of a right. Only requests for access to a record, where the requester has satisfied the Information Officer that the record is required to exercise or protect a right, will be considered. A requester may act in different capacities in making a request for a record. This will influence the amount to be charged when a request has been lodged.

Requesters may make a request as:

- A personal requester who requests a record about him/herself;
- An agent requester who requests a record on behalf of someone else with that person's consent and where it is required for the protection of that person's legal right;
- A third party requester who requests a record about someone else with that person's consent and where it is required for the protection of that person's legal right; and
- A public body who may request a record if:
  - It fulfills the requirements of procedural compliance;
  - The record is required for the exercise or protection of a right; and
  - No grounds for refusal exist.

### 1.4. Contact Details of EOH Information Officer: Sec 51 (1) (a)

The Chief Executive Officer of EOH has delegated his powers to the Information Officer below in terms of the Act to handle all requests on EOH's behalf and ensure that the requirements of the Act are administered in a fair, objective and unbiased manner.

#### EOH contact details

Company Secretary: Adri Els

Physical Address:

Block D, EOH Business Park,  
Gillooly's View  
1 Osborne Lane  
Bedfordview, 2008

Postal Address:

PO BOX 59  
BRUMA  
2026

Tel: +27 (0) 11 607 8100

E-mail: [adri.els@eoh.co.za](mailto:adri.els@eoh.co.za)

Fax: +27 (0) 11 616 9929

E-mail: [info@eoh.co.za](mailto:info@eoh.co.za)

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### 1.5. Policy with regard to Confidentiality and Access to Information

EOH will protect the confidentiality of information provided to it by third parties, subject to EOH's obligations to disclose information in terms of any applicable law or a court order requiring disclosure of the information. If access is requested to a record that contains information about a third party, EOH is obliged to attempt to contact this third party to inform them of the request.

This enables the third party the opportunity of responding by either consenting to the access or by providing reasons why the access should be denied. In the event that the third party furnishing reasons for the support or denial of access, the Information Officer will consider these reasons in determining whether access should be granted, or not.

### 1.6. SAHRC guidance to Requesters on how to use the Act: *Sec 51 (1) (b)*

The South African Human Rights Commission ("SAHRC") is required in terms of section 10 of the Act to compile a guide that will facilitate ease of use of the Act for requesters. It contains information to assist a person wishing to exercise a right in terms of the Act.

The SAHRC guide is available from the SAHRC website at [www.sahrc.org.za/home/21/files/Reports/PAIA20%GUIDE%english.pdf](http://www.sahrc.org.za/home/21/files/Reports/PAIA20%GUIDE%english.pdf).

You may also request any additional information to assist you in making a request from the SAHRC.

Please direct any queries to: The South African Human Rights Commission: PAIA Unit

Physical Address:

Forum 3  
Braampark Office Park,  
Braamfontein

Tel: +27 (0) 11 877 3600 (Head Office)  
+27 (0) 11 877 3750 (GP Office)

E-mail: [info@sahrc.org.za](mailto:info@sahrc.org.za)

Postal Address:

Private Bag 2700  
Houghton,  
2041

Fax: +27 (0) 11 403 0668

Website: [www.sahrc.org.za](http://www.sahrc.org.za)

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## 2 EOH Group Structure

### 2.1. Scope

This Manual has been prepared in respect of the EOH Group of Companies, which includes related entities and / or wholly owned subsidiaries as reflected in Annexure A.

The scope of this Manual will exclude EOH’s operations outside South Africa and will serve to provide a reference regarding the records held by EOH at its Registered Office and various operations.

### 2.2. EOH Group of Companies Profile and Structure

EOH is the largest implementer of enterprise applications and has a wide range of Outsourcing, Cloud, Managed Services, Industrial Technologies and Business Process Outsourcing (‘BPO’) solutions.

EOH’s purpose is to provide the technology, knowledge, skills and organizational ability critical to Africa’s development and growth; and to be an ethical and relevant force for good and to play a positive role in society, beyond normal business practice.

EOH’s operating model is two dimensional, focused on key business areas and industry verticals. EOH offers solutions across the spectrum through a simple ‘Design, Build and Operate’ approach and is able to offer its customers tailored, flexible and robust solutions.

EOH’s key business areas are Applications, IT Management, IT outsourcing, Industrial Technologies and Business Process Outsourcing (BPO). A key differentiator in our model is the specialist industry expertise that we provide through our industry verticals. In this way, EOH provides high value, end-to-end solutions across the spectrum and consistently delivers value to clients through its deep industry expertise, an understanding of clients’ business and a ‘Right 1<sup>st</sup> Time’ approach to delivery.

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### 3 Classes of Records

#### 3.1 Automatic Disclosure: *Sec 51 (1) (c) – Records automatically available to the Public*

No notice has been published in terms of section 52 of the Act. However, the following records are automatically available at the registered office of EOH on payment of the prescribed fee for reproduction.

- Documentation and information relating to EOH which is held by the Companies and Intellectual Properties Commission in accordance with the requirements set out in section 25 of the Companies Act 71 of 2008.
- Product and Promotional Brochures
- News and other Marketing Information
- The annual integrated report and any other shareholder communications as published on EOH’s website.

#### 3.2 Legislative requirements: *Sec 51 (1) (d) – Records available in accordance with other legislation*

Records are kept in accordance with such other legislation as applicable to the EOH Group, which includes, but is not limited to:

- Banks Act 94 of 1990
- Basic Conditions of Employment Act 75 of 1997
- Broad-Based Black Economic Empowerment Act 53 of 2003
- Civil Proceedings Evidence Act, 1965 (Act 25 of 1965)
- Companies Act 71 of 2008
- Compensation for Occupational Injuries and Diseases Act 130 of 1993
- Competition Act 89 of 1998
- Constitution of South Africa Act 108 of 1996
- Copyright Act 98 of 1987
- Consumer Protection Act 68 of 2008
- Criminal Procedure Act 51 of 1977
- Customs and Excise Act, 1964
- Deeds Registries Act 57 of 1937
- Debt Collectors Act 114 of 1998
- Electronic Communications and Trans-actions Act 25 of 2002
- Employment Equity Act 55 of 1998
- Finance Act 2 of 2007
- Firearms Control Act 60 of 2000;
- Income Tax Act 58 of 1962
- Insider Trading Act 135 of 1998
- Insolvency Act 24 of 1936
- Labour Relations Act 66 of 1995

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- Long Term Insurance Act 52 of 1998
- Magistrates Court Act 32 of 1944
- Non Profit Organisations Act 71 of 1997
- Occupational Health and Safety Act 85 of 1993
- Patents Act 57 of 1987
- Pension Funds Act 24 of 1956
- Prevention of Organised Crime Act 14 of 1998
- Protection of Information Act, No. 84 of 1982
- Regulation of Interception of Communications and Provision of Communication Related Information Act 70 of 2002
- Securities Services Act 36 of 2004
- Short Term Insurance Act. 53 of 1998
- Skills Development Act 97 of 1998
- Skills Development Levies Act 97 of 1999
- South African Revenue Service Act 34 of 1997
- Statistics Act 6 of 1999
- Tax on Retirement Funds Act No 38 of 1996
- Trust Property Control Act 57 of 1988
- Unemployment Insurance Act 63 of 2001
- Value Added Tax Act 89 of 1991

Although EOH has used its best endeavours to supply you with a list of applicable legislation it is possible that the above list may be incomplete.

Wherever it comes to EOH's attention that existing or new legislation allows a requester access on a basis other than that set out in the Act, we shall update the list accordingly.

### 3.3. Records held by EOH Group: *Sec 51 (1) (e) – EOH Record Subjects and Categories*

#### 3.3.1 Corporate Affairs and Investor Relations / Communications

- Media Releases
- Newsletters and Publications
- Corporate Social Investment
- Public Corporate Records
- SENS releases

#### 3.3.2. Corporate Secretariat and Governance

- Applicable Statutory Documents
- Annual Reports
- Board of Directors and Board Committee Terms of Reference

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- Codes of Conduct
- Executive Committee Meeting Minutes
- Legal Compliance Records
- Memoranda of Incorporation
- Minutes of Board of Directors and Board Committee Meetings
- Minutes of Shareholders' Meetings
- Group Policies and Procedures
- Share Certificates
- Shareholder Agreements
- Share Registers (EOH's official share register is however maintained by its transfer secretary)
- Strategic plans
- Statutory Returns to Relevant Authorities

### 3.3.3 Finance and Taxation

- Policies and Procedures
- Accounting Records
- Annual Financial Statements
- Audit Reports
- Capital Expenditure Records
- Investment Records
- Invoices and Statements
- Management Reports
- Purchasing Records
- Sale and Supply Records
- Tax Records and Returns
- Treasury Dealing
- Transactional Records

### 3.3.4 Human Resources

- Education and Training Records
- Employee Benefit Records
- Employment Contracts
- Employment Equity Records
- Employee Information
- Employee Share Option Scheme
- Policies and Procedures
- Group Life

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- Leave Records
- Medical Records
- Pension and Retirement Funding Records
- Study assistance scheme/s
- Tax Returns of employees
- UIF Returns

### 3.3.5 Information Technology

- Agreements
- Disaster Recovery
- Hardware and Software Packages
- Policies and Procedures
- Internal Systems Support and Programming
- Licenses
- Operating Systems

### 3.3.6 Intellectual Property

- Trademark applications
- Agreements relating to intellectual property
- Copyrights

### 3.3.7 Legal

- Complaints, pleadings, briefs and other documents pertaining to any actual or pending litigation, arbitration or investigation
- Material licenses, permits and authorizations

### 3.3.8 Sales, Marketing and Communication

- Brochures, Newsletters and Advertising Material
- Client Information
- Marketing Brochures
- Marketing Strategies
- Product Brochures
- Policies and Procedures

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### 4 Access Procedure and Requests

The purpose of this section is to provide requesters with sufficient guidelines and procedures to facilitate a request for access to a record held by EOH.

It is important to note that an application for access to information can be refused in the event that the application does not comply with the procedural requirements of the Act. In addition, the successful completion and submission of an access request form does not automatically allow the requester access to the requested record. An application for access to a record is subject to certain limitations if the requested record falls within a certain category as specified within Part 3 Chapter 4 of the Act.

If it is reasonably suspected that the requester has obtained access to the EOH Group’s records through the submission of materially false or misleading information, legal proceedings may be instituted against such requester.

#### 4.1. Guidance on Completion of Prescribed Access Form: *Sec 51 (1) (e)*

In order for EOH to facilitate your access to a record you need to complete the attached prescribed access form attached as Annexure B. Please take note that the prescribed access form must be completed in full, failure to do so will result in the process being delayed until such additional information is provided. EOH will not be held liable for delays due to receipt of incomplete forms. Due cognisance should be taken of the following instructions when completing the Access Request Form because the Information Officer shall not process any request for access to a record until satisfied that all requirements have been met:

- The Access Request Form must be completed in the English language.
- Proof of identity is required to authenticate the requester’s identify. If the requester acts as an agent requester, the requester shall provide proof of the identity of the person on whose behalf the request is made, the authority or mandate given to the requester by such person and proof of the identity of the requester as provided above.
- Type or print in BLOCK LETTERS an answer to every question.
- If a question does not apply, state “N/A” in response to that question.
- If there is nothing to disclose in reply to a particular question, state “nil” in response to that question.
- If there is insufficient space on a printed form in which to answer a question, additional information may be provided on an additional attached folio.
- When the use of an additional folio is required, precede each answer thereon with the title applicable to that question.

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### 4.2. Submission of Prescribed Access Form

The completed Access Request Form must be submitted either via conventional mail, e-mail or fax and must be addressed to the Information Officer.

### 4.3. Payment of Prescribed Fees

Payment details can be obtained from the Information Officer and payment can be made either via a direct deposit, by bank guaranteed cheque or by postal order (no credit card payments are accepted). Proof of payment must be supplied. Four types of fees are provided for in terms of the Act:

- **Request fee:** An initial, non-refundable R57.00 (incl. VAT) is payable on submission. This fee is not applicable to Personal Requesters, referring to any person seeking access to records that contain their personal information.
- **Reproduction fee:** This fee is payable with respect to all records that are automatically available.
- **Access fee:** If the request for access is successful an access fee may be required to re-imburse EOH for the costs involved in the search, reproduction and/or preparation of the record and will be calculated based on the Prescribed Fees.
- **Deposit:** A deposit of one third (1/3) of the amount of the applicable access fee, is payable if EOH receives a request for access to information held on a person other than the requester himself/herself and the preparation for the record will take more than six (6) hours. In the event that access is refused to the requested record, the full deposit will be refunded to the requester.

### 4.4. Notification

EOH will within thirty (30) days of receipt of the request decide whether to grant or decline the request and give notice with reasons (if required) to that effect.

The thirty (30) day period within which EOH has to decide whether to grant or refuse the request, may be extended for a further period of not more than thirty (30) days, if the request is for a large volume of information, or the request requires a search for information held at another office of EOH and the information cannot be reasonably be obtained within the original thirty (30) day period. EOH will notify the requester in writer should an extension be sought.

If the request for access to a record is **successful** the requester will be notified of the following:

- The amount of the access fee payable upon gaining access to the record;
- An indication of the form in which the access will be granted; and
- Notice that the requester may lodge an application with a court against the payment of the access fee and the procedure, including the period, for lodging the application.
- If the request for access to a record is **not successful** the requester will be notified of the following:

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- Adequate reasons for the refusal (refer to Third Party Information and Grounds for Refusal); and
- That the requester may lodge an application with a court against the refusal of the request and the procedure, including the period, for lodging the application.

### 4.5 Records that cannot be found or do not exist

If EOH has searched for a record and it is believed that the record either does not exist or cannot be found, the requester will be notified by way of an affidavit or affirmation. This will include the steps that were taken to try to locate the record.

## 5 Grounds for refusal of access to records and appeal

### 5.1 Grounds for Refusal *Chapter 4*

The thirty (30) day period within which the Information Officer is required to reply to a request, as stipulated in the Act, shall commence only once a requester has complied with all the requirements of the Act in requesting access to a record, to the satisfaction of the Information Officer.

Requests may be refused on the following grounds, as set out in the Act:

- Mandatory protection of privacy of a third party who is a natural person, including a deceased person, which would involve the unreasonable disclosure of personal information of that natural person;
- Mandatory protection of commercial information of a third party or EOH, if the record contains:
  - Trade secrets of the third party or EOH;
  - Financial, commercial, scientific or technical information which disclosure could likely cause harm to the financial or commercial interests of the third party or EOH; and
  - Information disclosed in confidence by a third party to EOH if the disclosure could put that third party to a disadvantage or commercial competition.
- Mandatory protection of certain confidential information of a third party if disclosure of the record would result in a breach of a duty of confidence owed to that party in terms of an agreement;
- Mandatory protection of the safety of individuals, and the protection of property;
- Mandatory protection of records privileged from production in legal proceedings, unless the legal privilege has been waived; and
- Mandatory protection of research information of a third party and of EOH.

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### 5.2 Appeal

If a requester is aggrieved by the refusal of the Information Officer to grant a request for a record, the requester may, within thirty (30) days of notification of the Information Officer's decision, apply to court for appropriate relief.

## 6 Prescribed Fees: *Sec 92*

### 6.1 Reproduction Fees

The applicable fees (excluding VAT) for reproduction as referred to above are:

Category	Rand
For every photocopy of an A4-size page or part thereof	1.10
For every printed copy of an A4-size page or part thereof held on a computer or in electronic form	0.75
For a copy in a computer readable form: Compact disc	70.00
A transcription of visual images, for an A4-size page or part thereof	40.00
i. For a copy of visual images	
ii. A transcription of an audio record, for an A4-size page or part thereof	60.00
iii. For a copy of an audio record	20.00
	30.00

### 6.2 Request Fee

A request fee of R50.00 (excluding VAT) is payable upfront where a requester submits a request for access to information on anybody else other than a requestor.

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### 6.3 Access Fee

The applicable fees (excluding VAT) which will be payable are:

Category	Rand
For every photocopy of an A4-size page or part thereof	1.10
For every printed copy of an A4-size page or part thereof held on a computer or in electronic form	0.75
For a copy in a computer readable form: Compact disc	70.00
A transcription of visual images, for an A4-size page or part thereof	40.00
For a copy of visual images	60.00
A transcription of an audio record, for an A4-size page or part thereof	20.00
For a copy of an audio record	30.00

### 6.4 Postage Fee

Where a copy of the record needs to be posted the actual postal fee is payable in addition to the applicable fees.

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### Annexure A:

EOH 000 GRC LST 09

List of Subsidiaries as at 31 July 2015

EOH Holdings Limited	1998/014669/06
About Time Software (Pty) Ltd	2009/019149/07
Afiswitch (Pty) Ltd	2001/023465/07
Amber Moon Trading 5 (Pty) Ltd	2007/022104/07
Ashreq Environmental and Occupational Hygiene Consultants (Pty) Ltd	2012/182290/07
Ashreq Health and Safety Services (Pty) Ltd	2012/030374/07
Axia Business Solutions (Pty) Ltd	1997/025102/07
Blick Properties SA (Pty) Ltd	1994/005326/07
BVSA Integrated Services (Pty) Ltd	1980/002315/07
CA Southern Africa (Pty) Ltd	2008/021302/07
CCS Mining and Industrial (Pty) Ltd	2011/128681/07
Censeo (Pty) Ltd	2010/011730/07
Change Logic CS (Pty) Ltd	2002/003377/07
Clearline Infrastructure Solutions (Pty) Ltd	2007/021870/07
ClearlineIS (Pty) Ltd	2008/023157/07
Coastal and Environmental Services (Pty) Ltd	2012/151672/07
Comitant Solutions (Pty) Ltd	1999/024408/07
Compensation Technologies Holdings (Pty) Ltd	2001/010081/07
Compensation Technologies Share based Incentives (Pty) Ltd	2006/037115/07
Compu-Power (Pty) Ltd	1969/001222/07
Computerised Health and Environment Surveillance Systems (Pty) Ltd	2000/016690/07
Construction Computer Software (Pty) Ltd	1982/007709/07
Cool Ideas 1016 (Pty) Limited	2001/029719/07
Cortez Trading (Pty) Ltd	2002/011481/07
Count My Stock (Pty) Ltd	2013/081645/07
Cybercare (Pty) Ltd	2004/012482/07
Dcode Mobility (Pty) Ltd	2011/002940/07
Deixis (Pty) Ltd	2003/010010/07
Denis Insurance Administrators (Pty) Ltd	2008/006234/07
Denis Underwriting Managers (Pty) Ltd	2008/022779/07
Dental Information Systems (Pty) Ltd	1996/000371/07

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Dental Information Systems Holdings (Pty) Ltd	2003/006396/07
Dihlase Consulting Engineers (Pty) Ltd	2007/000416/07
ECDOH's Differentiated Amenities (Pty) Ltd	2011/118579/07
Enabledmed (Pty) Ltd	2001/016845/07
Enabledmed Investment Holdings (Pty) Ltd	2006/017404/07
Enabledmed Services (Pty) Ltd	2006/019424/07
Energy Cybernetics (Pty) Ltd	2006/029422/07
Energy Insight (Pty) Ltd	2008/001336/07
Enerweb (Pty) Ltd	2007/031609/07
Enterprise Softworks (Pty) Ltd	1995/006114/07
Enterweb (Pty) Ltd	2004/006411/07
EOH Abantu (Pty) Ltd	2006/024041/07
EOH Advisory Services (Pty) Ltd	2003/005594/07
EOH Consulting (Pty) Ltd	2000/016947/07
EOH Consulting Services Eastern Cape (Pty) Ltd	1999/015398/07
EOH Consulting Services KZN (Pty) Ltd	1998/021180/07
EOH Employee Benefits (Pty) Ltd	2009/000156/07
EOH Financial Solutions (Pty) Ltd	2014/001374/07
EOH Human Capital Solutions (Pty) Ltd	2006/037114/07
EOH Impact Consulting Services (Pty) Ltd	1983/009374/07
EOH Intelligent Infrastructure (Pty) Ltd	1980/003734/07
EOH Legal Services (Pty) Ltd	1999/014204/07
EOH Managed Services PS (Pty) Ltd	2009/022961/07
EOH Microsoft Coastal (Pty) Ltd	2004/022847/07
EOH Mthombo (Pty) Ltd	1998/000103/07
EOH Power Systems (Pty) Ltd	2009/011794/07
EOH Security and Building Technologies (Pty) Ltd	1994/006897/07
EOH Wealth (Pty) Ltd	2013/106166/07
EOH Wellness Centre (Pty) Ltd	2005/020852/07
Epsilon Learning (Pty) Ltd	2007/028121/07
E-Secure Distribution (Pty) Ltd	2003/010510/07
Exigo Sustainability (Pty) Ltd	2006/011434/07
Ezobuchwepheshe Business Solutions (Pty) Ltd was Yunana Africa (Pty) Ltd	2013/195325/07
Faculty Training Institute (Pty) Ltd	1996/000943/07
Faranani Sapremo (Pty) Ltd	2006/037174/07
Freethinking Business Consultants (Pty) Ltd	2008/021602/07

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GLS Consulting (Pty) Ltd	2007/003039/07
GLS Software (Pty) Ltd	2007/003095/07
Golden Dividend 382 (Pty) Ltd	2006/008885/07
HCI Financial Services (Pty) Ltd	2014/001364/07
Highveld Wealth Management (Pty) Ltd	2006/022666/07
Hlanganani Blick (Pty) Ltd	1999/000433/07
Hospitality Professionals South Africa (Pty) Ltd	1998/009890/07
HR Professional Resources (Pty) Ltd	1999/012813/07
Impact Human Resources (Pty) Ltd	1983/011355/07
IMQS Software (Pty) Ltd	2000/019581/07
Infrastructure System Integrators (Pty) Ltd	1999/003102/07
Intellient (Pty) Ltd	1971/010320/07
Intelligens IT Solutions Pty Ltd	2002/009822/07
Isilumko Staffing (Pty) Ltd	1995/011602/07
iThemba Governance and Statutory Solutions (Pty) Ltd	2008/008745/07
iThemba Legal & Compliance (Pty) Ltd	2009/019629/07
ITS Technologies (Pty) Ltd	2010/017464/07
Ivy-Moon 112 (Pty) Ltd	2009/023362/07
LAN Metrix (Pty) Ltd	1997/013484/07
Lighting Cybernetics (Pty) Ltd	2013/050033/07
Managed Integrity Evaluation (Pty) Ltd	2003/016541/07
Managed Print Solutions (Pty) Ltd	2006/023280/07
Medcare Networks (Pty) Ltd	2011/115311/07
Medical Services Organisation International (Pty) Ltd	2001/028607/07
Medical Services Organisation South Africa (Pty) Ltd	2005/031842/07
MPC Recruitment (Pty) Ltd	2013/156235/07
Mthombo IT Services (Pty) Ltd	1998/020465/07
Muvoni Biometric and Smart Card Solutions Pty Ltd	2001/023408/07
Prehab Testing (Pty) Ltd	2001/018561/07
Proserv Tourism South Africa (Pty) Ltd	2007/034073/07
Quantified Living (Pty) Ltd	2003/008730/07
Regro Technology (Pty) Ltd	2005/022508/07
Riverbend Trade and Invest 38 (Pty) Ltd	2005/040218/07
Roadlab/Prehab JV (Pty) Ltd	2010/017402/07
Ronbel 117 (Pty) Ltd	2004/014217/07
Rosstone Consulting (Pty) Ltd	2004/004405/07

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Scientia Healthcare Group Schemes (Pty) Ltd	2008/007394/07
Scientia Optimate Financial Services (Pty) Ltd	2000/028612/07
Shandon Business Solutions (Pty) Ltd	2003/004032/07
SI Analytics (Pty) Ltd	1999/019199/07
Siyanqoba Seminars (Pty) Ltd	2008/008249/07
SunCybernetics (Pty) Ltd	2005/020322/07
SWX Investments (Pty) Ltd	2005/023827/07
Sybrin Systems (Pty) Ltd	2005/021840/07
Telebo Construction (Pty) Ltd	2007/035221/07
Tifozi Trading (Pty) Ltd	2000/028133/07
Totem Analytics (Pty) Ltd	2009/013046/07
Trackstar Trading 308 (Pty) Ltd	2001/016720/07
TSS Managed Services (Pty) Ltd	2000/008680/07
Umbane Systems (Pty) Ltd	1997/014583/07
V and V Consulting Engineers (Pty) Ltd	1999/007112/07
V and V Holdings (Pty) Ltd	2000/005155/07
V and V Software Development (Pty) Ltd	2000/017361/07
V55 Investments (Pty) Ltd	2000/029832/07
Veritek (Pty) Ltd	2005/013237/07
XI Data Services (Pty) Ltd	2000/013154/07
Xpert Decisions Systems (Pty) Ltd	2002/022938/07
EOH Enterprise Development Trust	TRUST
The EOH Share Trust	TRUST
The Mthombo Trust	TRUST

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Annexure B:

EOH 000 ICT FRM 05

PAIA REQUEST FOR ACCESS TO RECORD FORM v1.0 2015



**REQUEST FOR ACCESS TO A RECORD IN TERMS OF SEC 53(1) of the PROMOTION OF ACCESS TO INFORMATION ACT 2 of 2000**

1. Particulars of Private Body requesting access to the record

<b>Contact details:</b>	
Chief Executive Officer (as defined in the Act)	
Information Officer	
Postal address	
Physical address	
Phone number	
Fax number	
E-mail address	
Website address	

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### 2. Particulars of an individual person requesting access to the record

- The particulars of the person who requests access to the record must be recorded below.
- Furnish an address and/or fax number in the Republic of South Africa to which information must be sent.
- Proof of identity is required from both the requester and any person or any party acting on behalf of the requester. The original identity document or such other proof satisfactory to the Chief Executive Officer or Information Officer will need to be presented with this request by the requester or the requester's representative before the request will be processed.
- If the request is made on behalf of another person, proof of the capacity in which the request is made, is also to be presented with this request

#### DETAILS OF REQUESTER

Surname	
Full names	
Identity number	
Postal address	
Telephone number	
Fax number	
E-mail address	

If a request is made on behalf of another person the requester is obliged to identify him / herself and to provide proof of the mandate under which the request is made, to the satisfaction of the Information Officer.

### 3. Particulars of person on whose behalf request is made

Surname	
Name	
Identity number	

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### 4. Particulars of record

- Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
- If the provided space is inadequate please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.
- The requester's attention is drawn to the grounds on which the private body must or may refuse access to a record (in certain instances this may be mandatory, in others it may be discretionary):
  - Mandatory protection of the privacy of a third party who is a natural person (human being);
  - Mandatory protection of certain confidential information of a third party;
  - Mandatory protection of commercial information of third party;
  - Mandatory protection of the safety of individuals, and the protection of property;
  - Mandatory protection of records privileged from production in legal proceedings;
  - Commercial information of a private body;
  - Mandatory protection of research information of a third party and a private body.

#### DESCRIPTION OF RECORD AND/OR PART OF RECORD

Category	Description of record

Notes to Particular of record:

- Your indication as to the required form of access depends on the form in which the record is available.
- Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
- The fee payable for access to the record, if any, will be determined partly by the form in which access is requested.

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Mark the appropriate box with an "X".					
<b>1. If the record is in written or printed form -</b>					
copy of record*			inspection of record		
<b>2. If record consists of visual images -</b> (This includes photographs, slides, video recordings, computer-generated images, sketches, etc.)					
view the images		copy of the images*		transcription of the images*	
<b>If the record consists of recorded words or information which can be reproduced in sound -</b>					
listen to the soundtrack (audio cassette)			transcription of soundtrack* (written or printed document)		
<b>If the record is held on computer or in an electronic or machine-readable form -</b>					
printed copy of record*		printed copy of information derived		copy in computer readable format*	
Do you wish the copy or transcription to be posted to you? <b>Note:</b> If you requested a copy or transcription of a record (above), a postal fee is payable.				Yes	No

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**5. Fees**

- A request for access to a record, other than record containing personal information about yourself, will be processed only after a request fee (**currently R50.00**) has been paid.
- If the prescribed request fee is amended you will be notified of the amount required to be paid as the request fee.
- The **fee payable for access** to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
- If you qualify for exemption of the payment of any fee, please state the reason therefore.

<b>The requester qualifies for an exemption in payment of fees</b> (mark the appropriate box)	<i>Yes</i>	<i>No</i>
<b>Reason</b>		

**6. Form of access to record**

*If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.*

Disability:	
Form in which record is required?	

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7. Details of the right to be exercised and/or protected.

Indicate which right is to be exercised or protected \*


Explain why the requested record is required for the exercising or protection of the aforementioned right \*


\* NOTE:

If the provided space is inadequate please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

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**8. Notice of decision regarding request for access**

You will be notified in writing whether your request has been approved/denied. If you wish to be informed thereof in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?


**9. Signatures**

Signed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF REQUESTER

(sign & print name)

\_\_\_\_\_  
SIGNATURE OF REPRESENTATIVE

(sign & print name)

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